

Good afternoon,

In a continued effort to keep you informed about our current storm preparations, below provides today's update.

Hurricane **Ian** continues to strengthen as it heads over the Gulf of Mexico towards Florida, with a projected track that takes the eye of the storm through the Mid-West Florida coastline through Central Florida. We expect Hurricane Ian to make landfall as a major hurricane sometime between late Wednesday or early Thursday morning. With that, we will begin to feel the effects of the storm with winds later today. Rest assured, we remain vigilant as some of our communities will either be close to the eye or on the right side of the storm, which can bring not only wind and rain but tornados as well. In addition to our preparations, we have the following on hand:

- Emergency rosters of residents, families, and medications
- Cell phone power banks that are charged and ready for use
- Programming kits to ensure our residents remain engaged throughout the storm

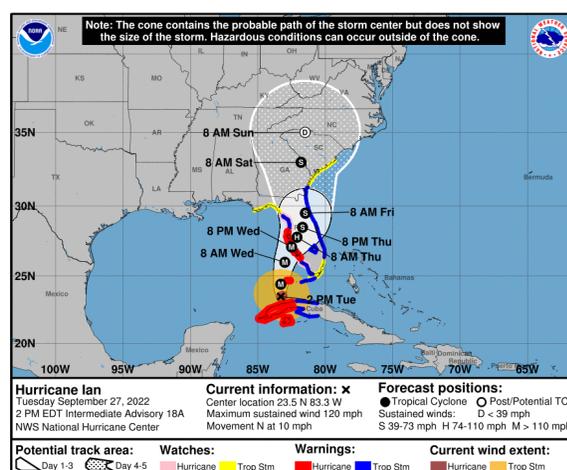
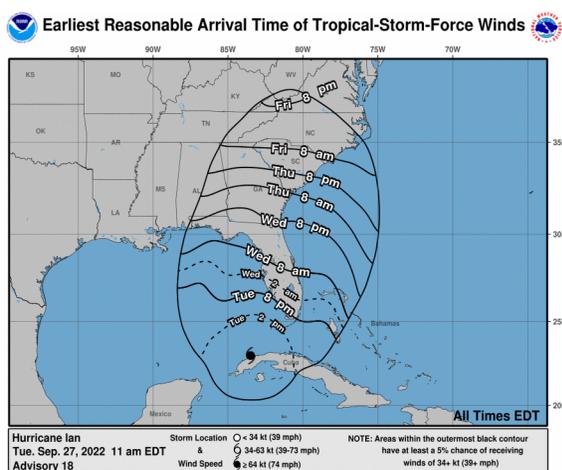
Our teams are ready and have worked hard to make sure the communities are well positioned to weather the storm. All preparations have been finalized, and our team members will begin sheltering in place with our residents later today or early tomorrow morning. Our backup relief teams have been identified, and our generators are ready should the community experience any loss of power. Now, our focus will be on our residents and team members during the storm.

We will be providing updates via daily emails and through our community Facebook pages. If you have not followed us on Facebook, now is a great time to do so!

Should you have any non-urgent questions, please email [family@sonatahc.com](mailto:family@sonatahc.com) or respond to this email. Someone from our corporate office will respond within 24 hours.

Thank you for your trust and confidence in us. We will continue to keep you updated throughout the week.

Be safe and stay prepared. You are an important member of the Sonata family too!



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