

September 29, 2022

Good morning,

I want to provide an immediate all-community update in regards to Hurricane Ian. First and foremost, I am pleased to report that all communities have checked in and have weathered the storm with minimal impact. Below provides a community-by-community overview:

- **Sonata Viera and Sonata East at Viera: No major issues to report.** Both communities fared well with just some minor roof leaks. We expect to be back to business later today with normal operations returning tomorrow.
- **Sonata Hunter's Creek: No major issues to report.** Osceola county experienced significant wind and rain, and our community experienced some minor roof damage with minor water intrusion on the first and third floors, both of which are being mitigated by our in-house water extractor.
- **Serenades The Villages, Serenades Longwood, and Serenades West Orange: No major issues to report.** Serenades the Villages had some minor water intrusions. They also lost phone and internet service temporarily but that has been restored.
- **Sonata Vero Beach: No major issues to report.** Vero Beach also saw 75 +mph winds and heavy rains. Vero had no power loss but experienced minor water intrusion.
- **Our other South Florida communities: Sonata Coconut Creek, Sonata Boca Raton, Sonata Boynton Beach, and Sonata Delray Beach: No Issues to Report:** No communities reported power loss due to the storm, and no communities reported any storm related damage.

Thank you for your continued trust in Sonata Senior Living. I am so proud of the team for their preparation and commitment to keeping our residents safe. If you have any questions or need anything of a nonurgent nature, please send an email to family@sonatahc.com or respond directly to the email. Our corporate team will respond within 24 hours.

Stay safe and we look forward to being on the other side of Hurricane Ian.



Jamie Merrill, COO

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