



August 29, 2023

Good Evening Sonata Windermere Family,

I just wanted to take a moment to give you a brief update on our Hurricane Idalia preparation. Although we are not expecting more than tropical storm-strength winds and rain, we have initiated our Emergency Management Plan to ensure we are prepared in case there is an unexpected change in the storm's path. Resident and staff safety is our top priority before, during, and after a storm.

Our maintenance staff has worked hard today "battening down the hatches." Our nursing staff has ensured we have all the supplies and medication needed. The dining team has more than enough food, water, and supplies on hand. And our Lifestyles Department has already had the "phase one" hurricane party!

We have additional staff staying over tonight, including Orlando, our Maintenance Director, and me to ensure the safety of all the residents and staff.

In the event we lose power, our generator will kick in automatically. Each apartment has one outlet that is run by the generator so those residents with oxygen concentrators or c-papp machines can rest assured they will not have to worry. Orlando is making sure that all required equipment is in the right plug as we speak.

I will send another update tomorrow, but feel free to reach out if you have any questions or concerns. Don't forget to check out our Facebook page for additional community updates. Search for us on **Facebook @SonataWindermere** or scan the QR Code below.



Stay safe,

Amy Stephenson and the Sonata Windermere Team